Welcome

We offer quality support, innovative technology, and a full suite of media services for education. See our Facebook page [1] to keep up with the latest developments in technology, teaching and learning.

Announcements

New Trainings and Workshop Page on Website

New feature added to our website under A/V Services called Trainings and Workshops [2]. Here you can now find all of our upcoming workshops and trainings on everything from general av classroom information, content capture, digital conferencing, and more! You can also find other resources such as guides and quick start sheets, to help you navigate our services and better use our built in equipment in our classrooms and event spaces.

Audio Conferencing Added to CL-220 and CL-221

We are happy to announce that room based audio conferencing has been added to Library Classrooms CL-220 and CL-223. You can now make calls from the wallbox touch panel. This is commonly used with the audio connection elements of web conferencing tools such as Webex and Zoom or Audio Only connections to remote participants. The room based phone system utilizes the Video Conferencing Microphones and speakers as the phone receiver and ear piece.

Please note: Both rooms (CL-220 and CL-221) have moveable walls. When the two rooms are divided, ONLY CL-220 and CL-221 are Audio Conference Enabled. When the walls are up, or the rooms are combined, both rooms (CL-220 and CL-223, CL-221 and CL-222) can utilize the audio conferencing system.

New Multi-Purpose Room Opens at Mission Bay
In response to an increasing number of requests for rooms that can serve as both classrooms and special purpose spaces, and working with an ad hoc advisory committee of room users, Genetech N114 has been christened a "multi-purpose" room. It can now function as a classroom, a reception area, flexible seating room or green room for Byers Hall events. For the first time, food is permitted inside the room, with food staging areas on two sides. Stop by and let us know what you think.

Summer 2016 Projects Nearing Completion

N225 and N217 - replacing analog technology with digital AV systems and installing easy-to-use AV control interfaces. Cole Hall - new carpeting and re-painting. Genentech N114 - new carpeting and new, easily moved furniture for teaching/learning/social flexibility. ETS has a 10 year strategic plan for classroom improvements, but we are open to your suggestions on anything that needs immediate attention. Write Assistant VC John DeAngelo at john.deangelo@ucsf.edu.

ETS clarifies policy on hazardous materials in classrooms - Biohazardous Materials in Classrooms

Because all laboratory biological specimens should be regarded as hazardous, and because ETS scheduling services cannot manage or enforce proper protocols for safe handling of human or animal cellular materials in UCSF general use classrooms, the use of potentially biohazardous material is restricted to a laboratory environment.

To inquire about using the Anatomy Learning Center please email anatomylab@ucsf.edu or visit the Microbiology Teaching Labs in the basement of Ambulatory Care Center. For general safety information, please contact Environmental Health and Safety http://ehs.ucsf.edu.

June 14

Mediasite New Look. Beginning today you will notice a difference in the way video and slides are rendered in Mediasite playback. ETS now uses a ?multi-view? template. Don?t be afraid to click on all the options ? it is very intuitive ? and you won?t break anything. Watch the video below to preview the changes. https://vimeo.com/170665779

ALL CLEAR
Mediasite class capture is back to normal. Users should experience no problems with playback on or off-campus. If you do, call 4-HELP

HSW Lecture Halls have a new AV user interface that enables audio calls, video calls, and Mediasite previews. Contact ETS to arrange a tour.

S214 has a new resilient tile floor on the 'stage' to better managed food and beverage spills ... and it looks good!

Clinical Sciences classrooms C701, C130, C415 and C517 are now CLOSED.

Viewing Mediasite Captures and Streams. Because Google does not easily support add-ins like Silverlight, ETS recommends using Firefox, IE or Safari for Mediasite captures and
streams. MS is working on a work-around for Chrome.

The 25Live scheduling system has been upgraded by the vendor to version 24. This upgrade will provide new functionality and will improve both 25Live’s responsiveness and stability. You will find examples of these features illustrated on our website. [9]

Mission Hall fact sheet [10]

Food and Beverage Policy [11] Serving food and beverages is allowed with prior permission from Educational Technology Services. If you would like to serve food and beverages at your event, please add a note to your room reservation request and be prepared to provide your department’s chartstring. We will contact you to discuss the details. Read complete Food and Beverage policy [12].

No-Show Fees in Effect! Be sure to alert ETS if you cancel an event (minimum 48-hours notice). No-show fees will be charged if you fail to cancel room space or technician services.

Room Reminders

Room AV Controls General assignment classrooms are designed to work with little or no assistance from an AV technician. All lecture halls are equipped with a Crestron touch screen control panel that guides you through the process of connecting your laptop or using the resident computer to project on screen. The control panel is semi-automatic so once you choose an option, it adjusts the presentation to suit your needs.

What do I Need to Do? Choose appropriate option, for example, "Project in-room Mac,” select the item you want to project on the Mac or your own laptop, and the system will automatically adjust the sound and light options to match your choice. Note: it is always best to “Start Over” if the system wasn’t shut down before you arrive, and make sure the audio has not been muted. You should be able to hear yourself through the room speakers.

What Do I Do If the System is not Working? Chances are ETS will know it almost as soon as you do since we monitor rooms remotely to help support them, but if all else fails, call 6 HELP, and we will be there within minutes.

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UCSF Main Site

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Source URL: http://edtech.ucsf.edu/welcome

Links:
[4] mailto:john.deangelo@ucsf.edu
[5] mailto:anatomylab@ucsf.edu